



CITIZEN CHARTER

NATIONAL COUNCIL FOR TEACHER EDUCATION

A DECLARATION OF COMMITMENT TO TEACHER EDUCATION

VISION

To bring excellence in Teacher Education programmes through planned and coordinated development and maintenance of standard therein.

MISSION

- To formulate progressive policies, regulations and norms on teacher education in the country.
- To ensure complete transparency and accountability in the system of recognition of teacher education courses through sound e-governance practices.
- To develop curriculum framework for all teacher education programmes in order to bring uniformity and to promote quality.

Service Delivery Standards

We aspire to provide the following key services within specified timelines :

Sl. No.	Key Services/Actions	Time limit
1.	Letter to the State Govt. for their recommendation / comments and scrutiny of the applications	Within 90 days as under :- 1 st Letter - 45 days, 2 nd (Reminder) Letter – 30 days, 3 rd (Reminder) Letter – 15 days and scrutiny of applications simultaneously
2.	Causing Inspection by Regional Committee u/s 14/15 of NCTE Act 1993	Within 15 days on receipt of reply either from State Govt.. or within 90 days in case of non-receipt of reply
3.	Processing of Visiting Team Report and Placing before RC	Within 20 days after receipt of Visiting Team Report
4.	Issue of Letter of Intent (LOI)	Within 15 days after confirmation of decision of RC
5.	Processing reply to LOI	Within 30 days after receipt of reply
6.	Issue of Formal Recognition/Refusal order	Within 10 working days after confirmation of decision of RC <i>(In any case, from the date of receipt of Hard Copy and till grant of recognition/refusal order thereon shall not exceed beyond 275 days under any circumstances)</i>
7.	Submission of Online Appeal under Section 18 of the NCTE Act, 1993	Within 60 days from the date of refusal/withdrawal order of RC
8.	Disposal of Appeal	Within 90 days from date of receipt of Appeal
9.	Inspection of the recognized Teacher Education Institutions under Section 13 of the NCTE Act, 1993.	The Process to be completed within 90 days from the selection of TEI for inspection
10.	Reply to a reference from State Govt./Central Govt. and other organisations on specific issues in Regulations/Academic Sections	Within 15 days from the date of receipt in either Regulation or Academic Sections
11	Information sought /redressal of grievances of staff	Within 10 working days from the date of receipt in the Section

NCTE expectation from Stake Holders

- Be informed, aware and adhere to NCTE Act, Rules and Regulations (Norms and Standards).
- Shall be truthful and factual while filling up the application forms/providing information.
- Maintain and strive to improve the instructional and infrastructural facilities continuously.